

# Foot Petals Return & Exchange Form

1-866-TIP-TOES / [customerinfo@footpetals.com](mailto:customerinfo@footpetals.com)

**STEP 1** – Please fill out the information below.

**STEP 3** -

**Order Number:**

\_\_\_\_\_

**Billing Information:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City / State: \_\_\_\_\_

Zip: \_\_\_\_\_

**Shipping Information:** (If different than billing)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State: \_\_\_\_\_

Zip: \_\_\_\_\_

**STEP 2** – How would you like us to handle your request? **S&H FEES ARE NOT REFUNDABLE.**

- Exchange Item  
 Refund / Credit  
 I am returning a gift  
      Exchange    Credit

Qty	Item#	Color	Size	Description	Reason

Service	Quality	Style/Preference
01- Wrong item shipped 02- Late arrival 03- Duplicate shipment	04- Marked spotted, stained 05- Quality of fabric 06- Workmanship 07- Defective	08- Do not like fabric 09- Do not like color/print 10- Do not like style
Sizing	Product Performance	Other
11- Too small 12- Too large	13- Excessive fading 14- Durability 15- Does not meet expectations	16- Changed mind 17- Gift, do not want 18- Reason not listed

Check here if you would like to include additional comments. Please list comments on the back of this form.

**STEP 4** – Please place your re-order here.

Qty	Color / Print	Size	Description	Price / Each	Total

**STEP 5** – Method of Payment. Charge to my: (check one)

- Visa            MasterCard            American Express

Credit Card Number: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Signature: \_\_\_\_\_

**NOTE:** We will gladly issue a refund or exchange for the value of any Footpetals.com merchandise returned within 90 days of purchase. All returns must be shipped in their original packaging & in their original condition, unless damaged. **Please fill out this form & pack your items, original packing slip, & this form in your return box.** Please send all Footpetals.com returns & exchanges to the following address:

**Foot Petals Distribution Center**  
**Attn: Returns**  
**931 Seville Road**  
**Wadsworth, OH 44281**

Please allow 10-14 business days for your return / exchange to be processed and a credit to be issued. As soon as we process your return, it will be listed to your account & you will receive a confirmation e-mail for any credits applied to credit cards.