

Foot Petals Return & Exchange Form

1-866-TIP-TOES / customerinfo@footpetals.com

STEP 1 – Please fill out the information below.

STEP 3 -

Order Number:

Billing Information:

Name: _____

Address: _____

City / State: _____

Zip: _____

Shipping Information: (If different than billing)

Name: _____

Address: _____

City/State: _____

Zip: _____

STEP 2 – How would you like us to handle your request? **S&H FEES ARE NOT REFUNDABLE.**

- Exchange Item
 Refund / Credit
 I am returning a gift
 Exchange Credit

| Qty | Item# | Color | Size | Description | Reason |
|-----|-------|-------|------|-------------|--------|
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| Service | Quality | Style/Preference |
|--|--|--|
| 01- Wrong item shipped 02- Late arrival 03- Duplicate shipment | 04- Marked spotted, stained 05- Quality of fabric 06- Workmanship 07- Defective | 08- Do not like fabric 09- Do not like color/print 10- Do not like style |
| Sizing | Product Performance | Other |
| 11- Too small 12- Too large | 13- Excessive fading 14- Durability 15- Does not meet expectations | 16- Changed mind 17- Gift, do not want 18- Reason not listed |

- Check here if you would like to include additional comments. Please list comments on the back of this form.

STEP 4 – Please place your re-order here.

| Qty | Color / Print | Size | Description | Price / Each | Total |
|-----|---------------|------|-------------|--------------|-------|
| | | | | | |
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STEP 5 – Method of Payment. Charge to my: (check one)

- Visa MasterCard American Express

Credit Card Number: _____ Expiration Date: _____

Signature: _____

NOTE: We will gladly issue a refund or exchange for the value of any Footpetals.com merchandise returned within 90 days of purchase. All returns must be shipped in their original packaging & in their original condition, unless damaged. **Please fill out this form & pack your items, original packing slip, & this form in your return box.** Please send all Footpetals.com returns & exchanges to the following address:

Foot Petals Distribution Center
Attn: Returns
931 Seville Road
Wadsworth, OH 44281

Please allow 10-14 business days for your return / exchange to be processed and a credit to be issued. As soon as we process your return, it will be listed to your account & you will receive a confirmation e-mail for any credits applied to credit cards.